

## RISK ANALYSIS OF TOLL ROAD ACCIDENT USING FMEA AND AHP METHODS

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### ABSTRACT

*Road accidents are one of the leading causes of death in the world. It is not only the victims that killed or seriously injured, but accidents significantly affected the quality of life of the people as well as economic and social development in the country. However, the threat of road accidents has not been fully recognized, and has not been well studied even though it is one of the most frequent causes of human death and loss of property. This research was conducted to determine the causes of accidents on the toll road with the FMEA method (Failure Mode Effect Analysis) which is divided into 3 factors: human factors, vehicle factors, and road factors. After that, determining the alternative solutions for dealing with accidents on toll roads using the Analytical Hierarchy Process based on 3 criteria: cost, time and impact. The results showed that based on FMEA analysis, the highest risk factors were found to be human factors caused by negligence. Based on risk factors due to negligence, the results of AHP analysis are: the impact criteria as the main criteria with a weight value of 0.77, and the chosen alternative solution is the fulfillment of functional feasibility with global weight 0.42. Fulfillment of functional feasibility can be done by adding road equipment such as traffic signs and rumble stripe markers.*

**Keywords :** AHP; FMEA; Risk Factor; Road Accident; Solution

### INTRODUCTION

Road accidents become one of the leading causes of death in the world (WHO, 2018). It is not only the victims that killed or seriously injured, but accidents significantly affected the quality of life of the people as well as economic and social development in the country (Kompas, 2018). However, the threat of road accidents has not been fully recognized, and has not been well studied even though it is one of the most frequent causes of human death and loss of property (Gebbru, 2017).

According to accident data from PT Citra Marga Nusaphala Persada on Jalan Ir. Wiyoto Wiyono, there were 683 accidents during 2018, and 59 of the accidents caused minor injuries to severe injuries (PT. Citra Marga Nusaphala Persada, 2018).

One of the commonly used risk analysis methods is the Failure Mode Effect Analysis (FMEA). FMEA has weakness that it cannot be used alone. This is because the FMEA method does not describe improvements to the risks that occur. The FMEA method only shows / illustrates the value of risk or failure of a process, so that additional methods are required as a tool to analyze recommendations for improvement. This weakness is complemented by the Analytical Hierarchy Process (AHP) method. AHP allows users to create different levels or hierarchies based on the complexity of the problem and determine the priority level based on the assessment of pairwise comparisons between each problem (Suciati, 2017).

This study aims to determine the causes of accidents on toll roads with the FMEA

method and determine alternative solutions to overcome accidents on toll roads using the AHP method.

FMEA is a method of evaluating the possibility of a failure of a system, design, process or service to make the corrective action. In FMEA, every possible failure that occurs is quantified to make handling priority. Quantification of priority determination is based on the product of the frequency, damage level, and detection rate of risk (Nadeak, 2008).

AHP is an analytical method used to obtain the ratio scale of different pairs as well as continuous pair comparisons in a stratified hierarchical structure. AHP has special attention to the process of consistency, measurement of initiation and dependence within and between groups of elements in the structure. In solving problems with the AHP method there are some basic principles that must be understood (Febriani, 2018):

1. Decomposition

Decomposition is the main principle in the AHP method that describes or solves whole problems into elements that are translated into a hierarchy after defining the problems. To get accurate results, the solution is carried out on the elements so we get several levels of the problem to be solved (Latifah, 2005).

2. Comparative assessment

Comparative assessment aims to make judgments about the relative importance between two elements at a certain level in relation to the level above it. This assessment is the core of AHP because it will affect the priority of the elements. The results of this assessment are more easily presented in the form of a pairwise comparison matrix (Wicaksana, 2018).

3. Synthesis of priorities

In each pair comparison, i.e. compares each element with other elements at each level of the hierarchy in pairs so that the value of the element's importance level is obtained in the form of qualitative opinions. Pairwise comparisons are often used to determine the relative importance of the elements and the criteria for which pairwise comparisons are repeated for all elements in each level. High-weighted elements are decision choices that are worth considering, (Saaty & Vargas, 2012).

4. Consistency of logic

Consistency has the first two meanings that similar objects can be grouped according to their diversity and relevance. The second is the level of relationship between objects based on certain criteria (Saaty T. L., 1986).

**METHODS**

The following are the stages in this study:

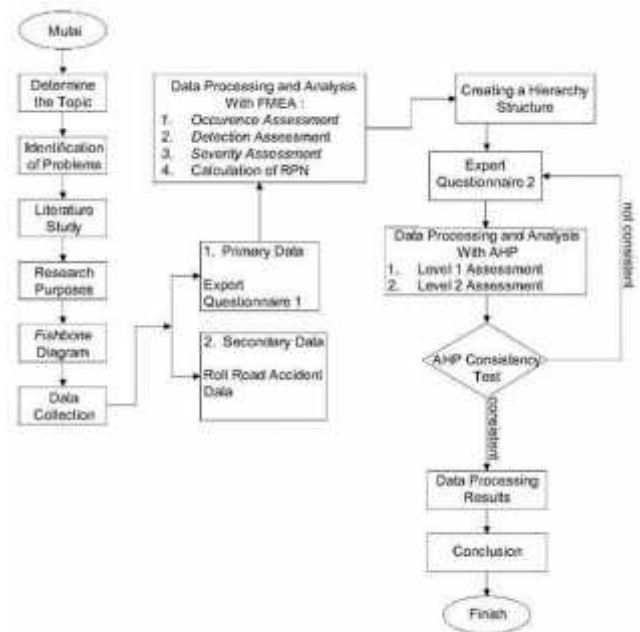


Figure 1. Flow Chart

**Method of Collecting Data**

This process is started by collecting data that needed to carry out the analysis at

the next stage. There are two types of data collected, namely primary data and secondary data.

#### 1. Primary Data

In this study the primary data used is data from questionnaire to experts in the field of land transportation originating from the academic, industrial and government using procedures found in the FMEA and AHP processes. The questionnaire was conducted twice. The first step is weighting risk factors on road accidents. The next stage is the weighting the criteria, and alternatives that have a major influence in reducing accidents on the toll road.

#### 2. Secondary Data

Secondary data used in this study is not obtained from direct observation but obtained from the relevant agencies. In this study secondary data was obtained from PT. Citra Marga Nusaphala Persada Tbk.

### **Analysis Method**

Questionnaire data obtained from experts related to risk analysis on toll roads are processed using the FMEA and AHP methods.

Road accident factors in the FMEA method can be seen in Table 1. The hierarchical structure of the AHP method can be seen in Figure 2.

FMEA analysis started by collecting the questionnaires obtained based on predetermined factors and then carried out the data processing stages as follows: (a) Processing questionnaire data to determine the value of Severity, (b) Processing questionnaire data to determine Occurrence value, (c) Processing questionnaire data to determine Detection value, (d) Processing questionnaire data to determine Risk Priority Number.

AHP analysis starts based on the biggest risk factor from the FMEA analysis which will be used as an objective in the AHP hierarchy.

In this study, the hierarchy used has 3 levels. Level 0 is the goal, level 1 is the criteria, and level 2 is an alternative solution. The goal at level 0 of this hierarchy is to reduce the level of human failure factors caused by negligence obtained from the results of the FMEA analysis. At level 1 consists of cost, time and impact criteria. At level 2, it consists of fulfillment of functional feasibility, fulfillment the safety requirements of motor vehicles, and enforcing traffic safety regulations.

The steps or procedures that must be carried out in the AHP method for solving a problem (Rimantho, Fathurohman, Cahyadi, & Sodikun, 2017):

1. Defining the problem and desired solution
2. Hierarchical structure from a holistic perspective
3. Making a paired comparison matrix for the contribution or influence of each relevant element for each influential criterion at the level above it.
4. Getting all the considerations needed to develop the matrix device in step 3.
5. After gathering all paired comparative data, priorities are sought and consistency is tested.
6. Carry out steps 3, 4 and 5 for all levels and clusters in the hierarchy.
7. Using a hierarchical composition (synthesis) to weight the priority vectors with the weight of the criteria
8. Evaluating consistency for the entire hierarchy.

## RESULTS AND DISCUSSION

### FMEA

The results of the distribution of the questionnaire, the mode value of severity (S), occurrence (S) and detection (D) will be obtained to further obtain the RPN value. RPN value is a value that states the level of risk of a failure or cause of failure. The higher the RPN value, the higher the risk of failure. The RPN Priority Value can be seen in Table 2.

Based on the RPN value from the results of the FMEA analysis it is known that humans are the highest risk factor were found to be human factor caused by negligence. The results of the FMEA analysis are in accordance with the sample accident data on the Ir. Wiyoto Wiyono belongs to Citra Marga Nusaphala Persada.

Accident factor because of negligence has a RPN 900 value with a very high category. The results of this analysis are also in accordance with the existing accident data, it is necessary to need a solution to deal with this very high risk of accidents. The determination of the alternative solution from the FMEA analysis will be carried out by the AHP method.

### AHP

The results of alternative selection priority weights in the AHP method can be seen in table 3.

Globally, the biggest weighted criteria ranking is impact with a weight of 0.77, which means that for the selection of alternative solutions due to negligent factors, the impact criteria are the most important criteria. Furthermore, the biggest weight value of the alternative is the fulfillment of functional feasibility with a weight value of 0.42. Fulfillment of functional feasibility of road functions

is an alternative solution chosen to reduce accident rates due to negligence factors on toll roads.

Fulfillment of functional feasibility of road functions is chosen to reduce accidents due to human factors caused by negligence. Technical requirements for road worthy performance according to Permen PU No. 11 / PRT / M / 2010 consist of road geometry, pavement, utilization of road parts, road equipment, and traffic engineering management. In toll road conditions, where existing roads have good function-worth conditions, to reduce the risk of accidents due to careless factors, it can be done by adding road equipment such as traffic signs and rumble stripe markers.

## CONCLUSION

The results of the accident risk analysis on the toll road using the Effect Failure and Analysis Mode (FMEA) method showed that the highest risk factor were found to be human factor caused by negligence.

The results of AHP analysis can be concluded that the impact is the criterion which has the highest value with a weight value of 0.77 and the alternative solution with the highest value is the fulfillment of roadworthiness function requirements with a global weight value of 0.42. Fulfillment of functional feasibility can be done by adding road equipment such as traffic signs and rumble stripe markers.

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### Appendix

Table 1. Accident Factors

No	Component and Function	Potential Failure Mode	Potential Effect(s) of Failure	Potential Cause(s) of Failure
1	Human	Physiological	Accidents Due to Failure of Physiological Factor	Vision
				Hearing
				Disease
				Fatigue
				Effects of drugs
		Psychological	Accidents Due to Failure of Psychological Factor	Age
				Gender
				Education
				Negligence
				Undisciplined
2	Vehicle	Technical Standards	Accidents Due to Failure of Technical Factors	Steering wheel
				Tire
				Brake
				Machine
				Vehicle age
				Suspension
				electrical
				Vehicle Lights
				Rear view mirror
				Vehicle windshield
		Safety Standards	Accidents Due to Failure of Safety Standards	Safety belt
				Load Load
				Speed
				Alignment
				Road Conditions
				Signs / Markers
				Super elevation
				Smog
3	Road	Geometry	Accidents Due to Failure of Geometric Factors	Rain
				Lighting
				Traffic density
		Environment	Accidents Due to Failure of Environmental Factors	Smog
				Rain
				Lighting

Table 2. RPN

Potential Cause(s) of Failure	RPN	Kategori
Negligence	900	Very High
Fatigue	810	Very High
Vision	450	Moderate - High (MH)
Disease	288	Moderate (M)
Load Load	192	Low Moderate (LM)
Effects of drugs	180	Low Moderate (LM)
Speed	160	Low Moderate (LM)
Tire	144	Low (L)
Undisciplined	144	Low (L)
Hearing	144	Low (L)
Vehicle Lights	100	Very Low - Low (VL-L)
Vehicle age	90	Very Low - Low (VL-L)
Education	90	Very Low - Low (VL-L)
Smog	80	Very Low - Low (VL-L)
Brake	72	Very Low - Low (VL-L)
Suspension	60	Very Low - Low (VL-L)
Age	56	Very Low - Low (VL-L)
Machine	48	Very Low (VL)
Rain	48	Very Low (VL)
Steering wheel	40	Very Low (VL)
Safety belt	36	Very Low (VL)
Road Conditions	36	Very Low (VL)
Vehicle windshield	24	Very Low (VL)
electrical	16	Very Low (VL)
Lighting	12	Very Low (VL)
Signs / Markers	10	Very Low (VL)
Rear view mirror	10	Very Low (VL)
Super elevation	9	Very Low (VL)
Gender	8	Very Low (VL)
Alignment	5	Very Low (VL)
Traffic density	1	Very Low (VL)

Table 3. Criteria and Alternative Value

Criteria	Criteria Value	Ranking	Global Value		
			Fulfillment of functional feasibility	Fulfillment the Safety Requirements of Motor Vehicles	Enforcing Traffic Safety Regulations
Cost	0,1	3	0,03	0,03	0,05
Time	0,13	2	0,02	0,03	0,07
Impact	0,77	1	0,38	0,14	0,25
Total	1		0,42	0,2	0,38
	Ranking		1	3	2

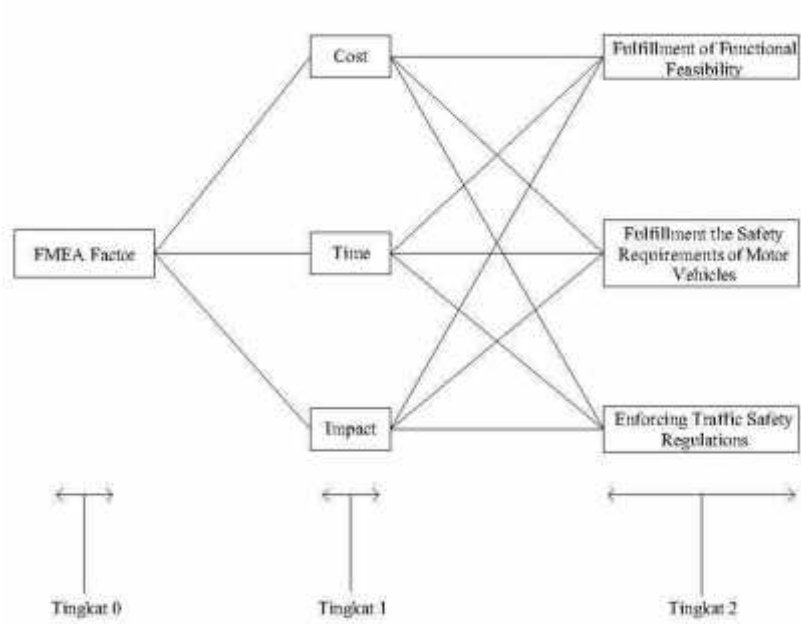


Figure 2. AHP Hierarchy