## Integrated Waste Management Technology with Focus on the Brazilian Amazon

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Abstract— This study deals with the management of the specific residues of tires, electro-electronics and batteries in a city in the Brazilian Amazon. The goal is to propose sustainable actions for the residues under study and, using SWOT analysis, to build a prognosis capable of contributing to environmental, economic and social sustainability. The specific objectives are: (1) Characterization of the hazardousness of the waste under study and the responsibility for its management; (2)identification of actions and goals in the management of specific solid waste; (3) use of the SWOT matrix to identify the positives and negatives inthe waste management under study; (4) propose actions and goals to combat the problems encountered. The choice of sample was purposely directed to the public managers directly involved in implementing the plan with a focus on the residues under study. It is an exploratory descriptive study, mixed I character and with qualitative results. The result points to problems that demand immediate and urgent solution suggestions are made for actions and aims with immediate effect. These actions would enable entrepreneurs to optimize sustainable social and economic development in the Amazon. This study may benefit business owners, governments and other institutions interested in specific waste-related issues.

Keywords— Amazon. SWOT Analysis. Specific Waste. Sustainability.

#### I. INTRODUCTION

One of the main challenges for Brazilian municipalities is the management of urban solid waste. It should be recognized that enoughreusable waste is disposed of each year in the world to have a major environmental impact, for example on the pollution of water, soil, or air or the endangering of the planet through the contamination of plants. Planning actions to minimize the amount of waste disposed of on land or in the sea will ensure a more sustainable planet for future generations.

To strategically plan for an environmentally efficient and effective management is the intention of the present study; it does so by analyzing the plan of aims and actions for specific solid waste in the Municipality of Vilhena located in the region of the Brazilian Amazon. The main income of the Municipality, which according to IBGE (2017), has an estimated population of 95,630,comes from commercial and service activities, but industry, agriculture and horticulture are gaining greater prominence in its economic growth. Research shows that the collection of municipal solid waste is carried out by the city council in trucks that, since May 2014, have taken their loads to a place where the waste is sorted and the tailings sent to be stored in aprepared landfill site. Before 2014, the city, like manyother Brazilian cities, had an open dump. The municipality has not yet implemented selective household collection.

#### II. OBJECTIVES

This work proposes sustainable actions for the waste under study using a SWOT analysis to identify positive and negative points in the management of specific waste. It seeks to propose a plan capable of contributing to the of environmental, economic pillars and social sustainability in a municipality in the Amazon region of Brazil. Its specific objectives are: (1) classification of the hazardousness of the waste under study and responsibility for itsmanagement; (2) identification of actions and goals in the management of specific solid waste; (3) use of the SWOT matrix to identify the positives and negatives in the waste management under study; and (4) proposing actions and goals to combat any problems encountered. The sample was purposely restricted to the municipal managers directly involved in the execution of the plan, focusing on the waste under study. This is an exploratory descriptive study, of mixed character and with qualitative results. The question to be addressed is: What actions are possible for a municipality anxious tosend the waste under study to the most suitable destination? The result points to problems that require urgent solutions and suggests actions and targets for waste that can be implemented at once. The actions indicated would enable entrepreneurs to optimize sustainable social and economic development in the Amazon. This work may benefit business owners, governments and other institutions interested in specific waste-related issues.

#### III. LITERATURE REVIEW

According to Luiz et al. (2015), there is an environmental crisis due to the inefficient execution of public policies for disposing adequately of specific waste. In a study, the same authors point out that the State of Rondônia, in the Brazilian Amazon, presents sad statistics of concentrations of solid waste in open dumps in several municipalities. This shows the fragility of the country's social structure with reference to solid waste management. Such a scenario demandsimmediate solutions n the municipalities of the region to the problem of the best destination of specific waste, for example, tires, electronic devices and batteries. Brazil's inadequate management of specific solid waste suggests national and not only localconsequences, which allows us, by means of epistemological studies, to suggest actions that might alleviateits currentpredicament.

**3.1** Characterization and hazardousness of the waste under study and reuse technologies

The Brazilian Association of Technical Standards – ABNT, through the NBR 10.004/2004, classifies residues on the basis of their potential risk to the environment and public health, indicating which must have more strictly controlled handling and disposal.

#### a) Waste of disposed tires

According to a study by Bertollo, Fernandes and Schalch (2002), tires are classified as Class II A – non inert – because of the levels of metals they contain (zinc and manganese) in their solubilized extracts, which are higher than the standards established by NBR 10.004/2004. Abandoned or inadequately disposed of unserviceable tires constitute an environmental liability, which results in a serious risk to the environment and public health. For this reason, even before the approval of the PNRS, tire manufacturers and importerhave been since 2009 required to implement reuse technologies; they must collect and dispose of waste tires in compliance with CONAMA Resolution No. 416 of 2009.

#### b) Electronic waste

The classification of WEEE-Electrical and Electronic Waste recalls a norm established in the NBR 10.004 of 2004 of the Brazilian Association of Technical Standards – ABNT, in which Annexes G and H classify as non-hazardous such residues as polymerized plastic, scrap non-ferrous metal (brass etc.)and rubber waste. Given these stipulations, electronics may be said to fall into the non-hazardous category, although according to Pnuma (2010), electronic waste includes plastics, metals and other elements, which require specific technologies and suggest that electronics may be hazardous.

#### c) Spent batteries

The CONAMA Resolution 401/2008 insists that establishments selling batteries must contain adequate discarding points and promote reverse logistics for spent batteries, establishing the toxic limits contained in batteries and also the criteria for their commercialization in any country. Machado (2013) states that batteries can contain toxic metals which in the long term can be very harmful to the environment. He emphasizes that there are alternatives for their disposal, such as the recycling of parts or materials in cells and batteries. According to Mesquita et al. (2015), the risk with batteries is their endurance in the environment, especially in soils and groundwater; they have great potential for environmental destruction anddo not degrade over time but remain in the ecosystem where they are deposited.

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### **3.2** Shared responsibility for the management of specific solid waste

The Brazilian legal norms for solid waste are found in the National Solid Waste Policy – PNRS, which prioritizes the non-production, reduction, reuse, recycling, treatment and adequate final disposal of waste. The same rules establish a series of obligations for generators and public authorities to enforce the management of waste produced in a company. These obligations include the preparation of Municipal Plans, a compulsory condition, imposed on municipalities under penalty of non-access to federal resources of the Union (PNRS/BRASIL, 2010). Soares *et al.* (2016 point out that, despite the imposition of

restrictions, only 41% of the 5569 municipalities had drafted their municipal solid waste plans by the end of 2015. Manufacturers, importers, distributors and traders of the waste under study are also obliged to take all necessary measures to ensure the implementation and operation of the reverse logistics system (the model is represented in Figure 1), involving the return of waste generated by consumers, thepurchase of used packaging, the provision of waste discarding points and working in partnership with cooperatives and associations of collectors to enable this waste to be sent to the most suitable destination.



Picture.1: Reverse logistics

#### Source: Authors' Construction

The reverse logistics process requires procedures and investments capable of effecting actions from the manufacturing of goods to the consumption and return of the waste generated for reuse in the manufacturing process or even in appropriate disposal, observing the composition of the residue. Table 2 describes the procedures in the trajectory to effect reverse logistics.

Logistic process	The process of returning the materials, after the use of specific residues, that must		
	receive treatment by the manufacturer, due to their composition. These can be reused		
	with their own technologies.		
New Materials	Those produced by manufacturers who know the composition and technologies used.		
Supplies	Place where the materials and technologies are located that will be part of the		
	manufacturing process		
Production	The process of transforming the materials with private technologies		
Distribution	After the transformation, the product is ready to be distributed to the dealers, to		
	reach consumers		
Consumption	The consumer uses the material/product until it no longer has a use.		
Discard	Process for the disposal of waste materials		
Reverse logistic process	Pickup process to send to the manufacturer who will forward it to the correct		
	destination		
Reuse	Process of reuse by the manufacturer, where the waste enters the productive process		
	again, obviating the use of new natural resources.		

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#### **3.3 SWOT Matrix Concepts**

Strategic planning is the process of defining strategy, direction and decision making for the allocation of resources, including capital and people. SWOT Analysis is a strategic diagnostic tool integrated into the process of continuous improvement that facilitates the evaluation of a particular area. It reflects a global perspective on the situation of a given organization, allowing improvements to be identified, and helping strategyto be defined (UNEP, 2009). According to Silva (2009), the SWOT Analysis tool,divided essentially into Internal Environment Analysis and Analysis of the External Environment, proposes that, from the mapping of Internal Strengths and Weaknesses and also from External Opportunities and Threats, those responsible for creating strategies will gain have the necessary resources to take full advantage of Opportunities and Strengths, minimizing or even eliminating the Weaknesses and Threats that impede the advent of solutions to the problems identified (see Figure 2).

Internal	Forces	Weaknesses
(Organization)	They are advantages that the company has in relation to	These are the competencies that are under the organization's influence, but somehow disrupt or do
	competitors	not generate competitive advantage
External	Opportunities	Threats
(Environment)		
(Environment)	The forces that positively influence	These forces do not exert influence, but they weigh
	The forces that positively influence the organization, but over which it	These forces do not exert influence, but they weigh negatively on a company. They can be considered as a
	The forces that positively influence the organization, but over which it has no control.	These forces do not exert influence, but they weigh negatively on a company. They can be considered as a challenge imposed that can reduce its ability to

Picture.2: SWOT Matrix Model

Source- Adapted SILVA, 2009

#### IV. METHODOLOGY EMPLOYED IN THE RESEARCH

The present work was developed on the basis of the Municipal Integrated Solid Waste Management Plan of Vilhena (PLAMRESOLV), which provides for the management of urban solid waste in a city in the Brazilian Amazon. Exploratory qualitative research on the legal normswas carried out in a bibliographical study of the action plan and the targets, diagnosis and prognosis forwaste tires, electrical and electronic equipment and batteries; and a field survey for a case study to identify the actions implemented and the goals reached from 2014 to October 2017. The SWOT matrix was used to identify the internal strengths and weaknesses, external opportunities and threats to the waste under study. The instruments used were questionnaires answered by the public agents responsible for implementing the plan and those who coordinated the activities related to such waste. The landfill was visited by the agents who segregate the waste. Data were collected in October 2017 and the respondents in the sample were selected specifically

because they are directly involved with the actions and the residues under study and represent the local municipality.

#### V. RESULTS OF THE RESEARCH

The results of the research bring a diagnosis of the actions and goals foreseen in the Municipal Plan of Integrated Management of Solid Waste of Vilhena, the municipality under study, as well as a SWOT analysis of the specific residues of tires, electric, electronics and batteries. The study ends by suggesting actions which might contribute to the social, economic and environmental sustainability of the Amazon region of Brazil.

# 5.1 Diagnosis of the actions and goals in the management of specific municipal solid waste in the period from 2014 to 2017

Table 2 presents information for analyzing the goals and action plan. No plan compares the deadlines established by the municipality with the evidence contributed by the municipal managers.

	Tuble.2. Henons and largels jor waste under sta	
	Actions and deadlines foreseen in the	Evidence from questionnaires
	municipal plan.	Month of October 2017
	Waste from Reverse Logistics (Tires,	
	Electronics, and Batteries)	
	Year 2014	
Action 1	Creation, reproduction and distribution of	
	informationsheets	
		The municipality claims to
Goal	Disclose clearly and objectively to consumers the	havepublished information sheets but
Cour	procedures for disposing of such waste and also	there were distortions in the
	inform and guida antrapropure about the	nonulation's understanding and so they
	regulations and procedures for collection	wore immediately reorganized
	regulations and procedures for conection,	were minediatery reorganized.
	transportation and final destination of reverse	
	logistics waste.	-
Deadline	02 YEARS	In permanent execution
Action 2	Create a register of establishments involved in	
Action 2	reverse logistics	
Goal	All astablishments whose waste can be treated by	
Goal	An establishments whose waste can be freated by	No information was obtained on this
	Environment Department indicating when	action.
	Environment Department, indicating, when	
	necessary, the name of the technically qualified	
	person responsible for waste management.	
Deadline	05 years	No deadline
Action 3	Creation and implementation of municipal law	
Action 3	Creation and implementation of municipal law dealing with waste from reverse logistics.	Up to the present, no law has been
Action 3	<b>Creation and implementation of municipal law</b> <b>dealing with waste from reverse logistics.</b> <b>Create the Municipal Law based on Federal Law</b>	Up to the present, no law has been passed regulating reverse logistics in
Action 3 Goal	<b>Creation and implementation of municipal law</b> <b>dealing with waste from reverse logistics.</b> Create the Municipal Law based on Federal Law 12 305/2010 regulating reverse logistics in the	Up to the present, no law has been passed regulating reverse logistics in the municipality.
Action 3 Goal	Creation and implementation of municipal law dealing with waste from reverse logistics. Create the Municipal Law based on Federal Law 12,305/2010 regulating reverse logistics in the municipality	Up to the present, no law has been passed regulating reverse logistics in the municipality.
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Action 3 Goal Deadline	Creation and implementation of municipal law dealing with waste from reverse logistics. Create the Municipal Law based on Federal Law 12,305/2010 regulating reverse logistics in the municipality. 02 years	Up to the present, no law has been passed regulating reverse logistics in the municipality. Deadline expired
Action 3 Goal Deadline Action 4	Creation and implementation of municipal law dealing with waste from reverse logistics. Create the Municipal Law based on Federal Law 12,305/2010 regulating reverse logistics in the municipality. 02 years Regulate the reverse logistics system	Up to the present, no law has been passed regulating reverse logistics in the municipality. Deadline expired No information was obtained on how
Action 3 Goal Deadline Action 4	Creation and implementation of municipal law dealing with waste from reverse logistics. Create the Municipal Law based on Federal Law 12,305/2010 regulating reverse logistics in the municipality. 02 years Regulate the reverse logistics system	Up to the present, no law has been passed regulating reverse logistics in the municipality. Deadline expired No information was obtained on how supervision works.
Action 3 Goal Deadline Action 4 Goal	Creation and implementation of municipal law dealing with waste from reverse logistics. Create the Municipal Law based on Federal Law 12,305/2010 regulating reverse logistics in the municipality. 02 years Regulate the reverse logistics system Regulate and supervise reverse logistics, in order	Up to the present, no law has been passed regulating reverse logistics in the municipality. Deadline expired No information was obtained on how supervision works.
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Action 6	Establish VDP-Voluntary Delivery Points	-There was an initiative to send
Goal	In partnership with merchants, create, voluntary	electronic devices to delivery points,
	delivery points (VDP) for the temporary	mobile "carts" that took them to a
	accumulation of special waste, since the law	deposit in the City Hall for some future
	obliges retailers to make services for receiving	destination.
	such waste available to consumers.	-For batteries, there are two privately
		runeco-points
		-For tires a local (municipal) deposit
		was created to receive such waste from
		the generators.
Deadline	05 years	Ongoing

Action 7	Discipline and intensify supervision of	
	enterprises	The plan now in progress will be
Goal	Discipline the activities of generators, transporters	reformulated and the activities of
	and waste receivers, requiring management plans	reformulated and the activities of
	as appropriate, inspecting the establishments	generators, transporters and waste
	within the Reverse Logistics System, issuing	receivers will be disciplined.
	declaration of compliance with the National	
	Policy on Solid Waste	
Deadline	Not determined. Continuous program as of the	In permanent execution
	2nd half of 2015.	

Action 8	Conduct educational campaigns.	
Goal	Hold encounters and meetings with bodies	Work is being done with schools,
	representing the sectors in the reverse logistics chain to discuss, clarify, debate, find solutions	expanded.
	and campaign in partnership with the companies	
	to collect the waste that can be sent to a final	
	destination.	
Deadline	Not determined. Continuous program as of the	In permanent execution
	2nd half of 2015.	

Action 9	Restructure tire shed.	
Goal	To carry out the necessary maintenance as well as improvements of the existing structures for the good operation of the shed holding waste tiresfor collection, since it is not in the best state of conservation.	This action is foreseen, but not yet performed due to lack of financial resources. Note that the site still supports the demand.
Deadline	06 years	Planning for implementation - budget forecasting

Source: PLAMRESOLV (2014) and Authors of this research (2017)

#### 5.2 SWOT analysis of the waste under study

The SWOT analysis points out positive opportunities and strengths as well as negative threats and weaknesses in an internal and external balance, taking into account the Municipal Plan for the Integrated Management of Solid Waste of Vilhena- PLAMRESOLV. The National Solid Waste Policy establishes that the waste under study requires reverse logistics through sectoral agreements between public entities, manufacturers and traders. Table 3 identifies the internal and external positive points – strengths and weaknesses – as well as the external opportunities and threats found after the bibliographical and field research with the municipality on the actions and targets for waste tires, electronics and batteries. Based on this analysis, some strategies were proposed to maximize the strengths and opportunities while

Positive

Strength (S)

minimizing the weaknesses.

Negatives

Fragility (W)

Threats (T)

-Air pollution

-Ground pollution

Common to all waste under study

-Pollution of water resources

	Common to all waste under study	Common to all waste under study
	-The waste is foreseen in the municipal plan and plan	- There is no planning or publicity of the actions
	of actions and goals	goals, responsibilities, dangers, initiatives and
	- There are initiatives to install the VDP- Voluntary	sanctions for the agents who must be involved
	Delivery Points for some waste.	in the collection and destination process.
	- The creation of a segregation cooperative in the	-Lack of policies to encourage and educate the
	landfill is encouraged.	population in waste disposal, with clear aims for
		generator/consumer attitudes and behaviour
	<u>Tire Waste</u>	-Lack of a Reverse Logistics municipal law
	-There is a public space (shed) to hold the waste.	-Selective household collection is not
	-There is a partnership for the disposal and	effectively implemented
	incineration of waste.	- The sectoral agreements are informal.
	- There are human resources and materials for	- There is no comprehensive environmental
	receiving it.	education plan or action plan for the general
	- The cost of the transportation company contracted	population.
	for incineration was assumed.	-There are too few partnerships and training
		incentives for the use of waste andfor
	Electrical and Electronic Equipment waste	entrepreneurial reuse projects.
	- The VDP (Voluntary Delivery Point) and collection	
	with simple mobile vehicles are in use.	<u>Tire Waste</u>
Internal	-The definition of conditions and public space (Shed)	-The location of a delivery point/collectionis not
	for the disposal of waste electrical and electronic is in	appropriate
	process.	-There is no collection for small generators
	-The disposal of electronic waste is being studied.	- Too little initiative has been shownin the
		transportation for small enterprises.
	Battery Waste	
	- There are initiatives to install PEV-Points of	Waste Electrical and Electronic Equipment
	Voluntary Delivery.	- It is not predicted in actions and goalshow and
		when this waste will be reused, inertize and/or
		recycled.
		- Electronic devices are not separated from other
		residues in people's homes.
		- Waste is collected by simple mobile vehicles
		in public spaces, but it has no destination.
		Spent Batteries
		- These are not separated from other kinds of
		There are only two collection reints for them.
		- There are only two collection points for them.
		- Despite registration, reservers do not reel
		There is no definite destinction for this must
		- I nere is no definite destination for this waste.

Table.3: SWOT Analysis for Tires, Electronics and Batteries waste

Externa

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**Opportunities** (O)

of advertising.

Common to all the waste under study

- Develop a positive and sustainable image by means

-Create clear information targeted at the population

	encouraging positive action	-Actions with damaging results due to lack of
	-Create a municipal law for reverse logistics.	information
	-Involve dealers and manufacturers	-Sending waste to locations that are not suitable
	-Create legal norms guiding the actions of the	for generators
	population in separating and treating waste	-Difficulty in identifying the VDP (Voluntary
	correctlyand sending it to the right place.	Delivery Points).
	-Introduce domestic selective collection	-Difficulty of separating waste in people's
	-Make an environmental education plan with actions	homes and segregating waste in the
	and goals that can reach the entire population	landfill,owing to contamination.
	-Create legal norms to inform the amount of waste	
	generated in the municipality.	
	- Formalize partnerships and sectoral agreements.	
	-Propose partnerships with neighboring cities for	
	effective actions.	
	- Encourage the implementation of small enterprises.	
	Generating employment and income through the	
	implementation of reuse.	

**Source**: Prepared by the authors

The result of the SWOT analysis points to viable actionscontributing to social, economic and environmental sustainabilitythat should be carried out immediately. Actions should have feasible goals summarized as legal norms, involving the people who are part of the waste generation process; the legal norms and disclosure should underline the rules so as to reinforce the commitment to sending waste to the most suitable destination.

The positive actions of the municipality should be highlighted, for example, the initiative in the partnerships arranged for the creation of the Voluntary Delivery Points-VDP, as well as the creation of cooperatives for the segregation and correct destination of waste.

The weaknesses found are lack of planning, of public policies for reverse logistics, and of publicity with clear and objective information, together with the improper disposal of waste, the need for selective collection; they should all be interpreted as opportunities to involve the powerful and the generators of waste to commit themselves to its disposal.

The opportunities found are to act through an environmental education program to create means to control the generation of waste, formalize partnerships with neighboring municipalities to minimize the costs of destination, with SENAI and SENAC to propose training courses for the reuse and recycling of this waste and with SEBRAE for business plans and economically profitable management. External threats are the contamination of drinking water and the sources of soil and air. The study points to threats such as inadequate pipelines from generators that dispose of electronic devices on the street, at roadsides and in rivers, tires that are buried and burned, batteries that are included in household waste without proper separation: these are all totally inappropriate ways of dealing with waste. Another threat is that the PVDs, are not identified which makes it difficult to locate where specific kinds of waste are received. It should be emphasized that failure to separate residues in households and businesses in landfills often contaminates them beyond use.

## 5.3 Actions and goals proposed for these waste products to combat present problems

The above SWOT analysis identified that the municipality did not assess the gravimetric composition for obtaining the type and quantity of waste generated in the municipality. According to the survey, no study has been made of the amount of waste generated in the municipality, which leads to difficulties in proposing actions and targets for subsequent years. With this in mind, takingtheoretical studies into account, actions and goals have been proposed to minimize the threats and weaknesses found in both the plan and the local research. Table 6 presents suggestions for actions and targets for this municipality's waste derived from the SWOT analysis and the findings about the municipal plan.

Waste in this Municipality – Actions           Actions and technologies to reduce the internal fragilities found           Actions and technologies to reduce the internal fragilities found           and transportation of waste and sufficient staff.           Institute legal norms to regulate the behaviour of the generators, traders and consumers involved in the process, with clear definitions of each group'sresponsibilities.           -Include in the Plan more concrete actions and targets for the reuse, recycling and disposal of waste using existing technologies and as practiced in other municipalities.           -Study means of direct communication with the population that can guide, raise awareness and inform about the importance of sending residues to the correct destination and of the implications for health of the contamination of water, soil and air,breaking down current paradigms and compromising to take innovative action.           -Define the correct destination of waste, in particular, batteries and electronic devices by means of partnerships and the removal of such waste to places whereits components can be used.           - Encourage SEBRAE/SENAI/SENAC partnerships and commitment to a business plan, training in dismantling and separation and thus the emergence of new enterprises capable of generating employment and income through the use and reuse of waste by meansofavailable technologies.           -Create control and survey systemsfor consumption by the municipality through links on the city's website where manufacturers and resellers can periodically post the quantity of sales made.           -Identify and expand local Voluntary Delivery Points and/or provide	I able.4: I argets and actions for waste under study			
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<ul> <li>Control the sale of products so that the quantity of waste generated can beidentified, making possible the monitoring and inspection of its destinations.</li> <li>Create legal rules with fines for those who dispose of waste improperly.</li> <li>Goal Immediate Initiative</li> </ul>	External	pollution of soil, water and air.		
the monitoring and inspection of its destinations.         -Create legal rules with fines for those who dispose of waste improperly.         Goal       Immediate Initiative		- Control the sale of products so that the quantity of waste generated can beidentified, making possible		
-Create legal rules with fines for those who dispose of waste improperly.         Goal       Immediate Initiative		the monitoring and inspection of its destinations.		
Goal Immediate Initiative		-Create legal rules with fines for those who dispose of waste improperly.		
	Goal	Immediate Initiative		

Source: Prepared by the authors

With the actions and goals proposed for the waste under study, it is suggested, the impact on the environment by inadequate disposal will beminimized and all those involved will be able toconsciously participate in consolidating the national policyfor solid waste and thus promote economic, social and environmental sustainability. It must not be forgotten that the greater part of the residues under study are not bio-degradable and that inadequate disposal can irreparably damage the environment.

#### VI. CONCLUSION

All the methodology of diagnosis and analysis employed here makes it clear that the management of solid waste in an important region of the Brazilian Amazon is a great challenge. The importance given to the waste under study should nonetheless be sensitive to the people who produce it there, while matching the flows and demands in accordance with national standards. This task is even more difficult for a region that is far from the big productive centers, often hindering reverse logistics because of the high cost of transportation and other relevant factors. Any technical alternative proposed for the system must respect the integration between the cities of the region and a more intense participation of the three levels of government.

The initial suggestion in answering the research question is to implement selective collection in the municipality, which leads to people's commitment to sendingdifferent kinds of waste tothe correct destination by separating them at home or in the workplace. The installing of more collection points for batteries and the effective collection of tires and electronics would consolidate the reverse logistics proposed in the National Policy. It can be stated that the present deficiencies are also related to the current need for more effective communication with the population, by retailing products which carry orientation strategies for their adequate disposal after use, and information on the impact of improper disposal on soil, water and air, which directly affects the health of the population.

The local analysis reveals that the municipality was concerned with the destination of the specific waste in that it requires reverse logistics but is still at fault for not meeting the general demands, for not expanding collection and destination actions, and for neglecting awareness programs for the breaking of paradigmsthrough education. Finally, the present study recommends the formalizationoflocal and sectoral the studyand formulation of legal partnerships, and norms to define the responsibility of the municipality, the entrepreneur, and the population, including rules of conduct and punishment for inappropriate actions.

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