

NETWORK SYSTEM COMPONENTS AND OBSTACLES ON PT ESSILOR INDONESIA

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Abstract:

PT ESSILOR INDONESIA in providing services to customers (optical), has been using a local network system that supports at-speed service or the ordering process of the lens, so that service to customers (optical) is more optimal and can provide satisfaction to the customer.

With the existence of this network system, the process of lens orders from ordering to delivery to the customer lens, the more quickly because a customer service receive orders can quickly inform you go to the warehouse orders. And if there is a customer service vacancy stock, can deliver more to customers who book early lenses, because when a customer service he received a direct order and then enter the customer's order when the input data is completed on the computer immediately notify the amount of the existing stock of types lens ordered by customers, so that a customer service can know inventory or stock lens without any notification from the warehouse.

Bibliography: 3 (1991-1998)

