

## **CUSTOMER INFORMATION SYSTEM DESIGN IN METRO LAUNDRY**

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### **Abstract:**

Customer information systems at Metro Laundry is still done manually, the data is processed in such a complexity of customer data, transaction data. Cleaning up the data so that it often causes the slowness of information generated, especially regarding the report to the CEO of the company if requested. For that it was time very necessary and urgent to use computers as tools in data-processing data more efficiently and accurately.

The purpose of this system design is easier than getting the performance data. The goal of this system is:

1. Providing services to the customer information needs.
2. Overcoming the deficiencies that were found on systems running.
3. Provide more accurate reports to the CEO.

Bibliography: 6 (1979 - 1989)

