

## Risk Management Analysis on The Car Drivers in Indonesia

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### *ABSTRACT*

Car drivers in Indonesia will always face many kinds of risks. This research contains the context determination of this research, identifies all the significant risks, measures the frequency and impact of all the risks, draws all the identified risks in the chart, and describes how to manage or mitigate the risks. The dangerous risks which have high frequency and high impact are: 1) Many car drivers get the driving license without taking a driving course and without learning carefully the theory of driving a car; 2) Many car drivers get the driving license through illegal procedure; 3) Many car manufacturers eliminate some car safety equipment to lower the sales price; 4) The ingredients of the gasoline cannot fulfill/match the need of the car (e.g. RON number); 5) In some places the traffic is too crowded; 6) Many damaged roads may cause accidents; 7) Many roads and transportation modes cannot fulfill the demands of transportation. The recommendation (mitigation) for Risk Controlling is that all stakeholders (legislative, executive, judicative, manufacturers, people, car drivers, schools and universities, researchers, etc) should obey the regulations, moral, ethics for car riders. It is mandatory that every candidate of car driver take a course in a certified car driving course. Police should arrange a complete and comprehensive reference book for car driver candidates to get a driving license.

**Keywords:** Car Drivers and Risks.

## Introduction

The result of an initial observation shows that the number of vehicles, especially cars, has increased steadily since last three years, whereas the road is still the same. The risk for car drivers in Indonesia recently has increased in terms of its frequency, scale, and impact. It is necessary for people of Indonesia to know what risks will happen to car drivers. They also need to know what causes the risks to happen.

In general, the car drivers in Indonesia face many risks, namely: **1.** First category, the risk caused by the condition of the car drivers themselves. The example for this category is the inappropriate way of driving. The driving license (SIM) is not obtained through formal procedure; **2.** Second category, the risk caused by the condition of the car driven. The example for this category is using spareparts and or accessories that are not fulfilling the requirements; **3.** Third category, the risk caused by the operational condition that much influences the drivers. The example for this category is the traffic jam due to so many vehicles passing through that they make crowd.

Subsequently, **4.** the fourth category, that is called method, exemplified by the issues of regulations and law enforcement. The example cause of this risk is weak law enforcement on the traffic regulations breached by the drivers; and **5.** The problems and causes for all the categories of risk mentioned above will be found through a process of risk identification.

The aims of this research are: **1.** To know and analyze what risks faced by the car drivers in Indonesia; **2.** To know and analyze the risk categories, especially from frequency of occurrence whether the risks seldom, sometimes, or frequently occur.

Subsequently, the risk is viewed from its impact or cost to be incurred to face it. The research methods used here are

bibliographical research (secondary data) and field research (primary data). These are conducted by interviewing experienced people as “informants” and observing the situation in the field (observation).

## Results and Discussion

### 1. Risk Identification

To identify the risks faced by car drivers the Cause-Effect Diagram is used. In this diagram causes and effects are described in terms of all the problems and their causes (Figure 1).

Subsequently, Figure 2 shows the Driving Manner of Car Drivers and the Operational Condition of Traffic in Jakarta.

The next description is about the problems and the causes of risks faced by car drivers (Table 1).

Subsequently, the risk mapping of car drivers based on the category of human resources, car, operation, and method (Graphic 1).

## Conclusion

1. The risks faced by car drivers in Indonesia can be divided into four categories:
  - a. Risk i: threatening the car drivers, it frequently happens with big impact.
  - b. Risk ii: low frequency with big impact.
  - c. Risk iii: high frequency but small impact.
  - d. Risk iv: low frequency and small impact.
2. Most of the risks faced by car drivers in Indonesia happen in the category of risk I and risk II, where as not in the category III and IV.
3. The causes of risk in category I (high frequency and big impact):

- a. The parking management nearby streets is not optimal and not well-regulated.
  - b. The drivers carry excessive or overweight passengers/cargo.
  - c. Too big volume or too high traffic frequency.
  - d. Transport mode/type of vehicle, road infrastructures have not been suitable with the plan and need.
- 4. Several causes of the risk in category II (low frequency with big impact):
    - a. The drivers consume drugs, are drunk, stay up late at night, etc.
    - b. The drivers are not so healthy, often sleepy, etc. but they keep driving.
    - c. There are criminal actions on the street.

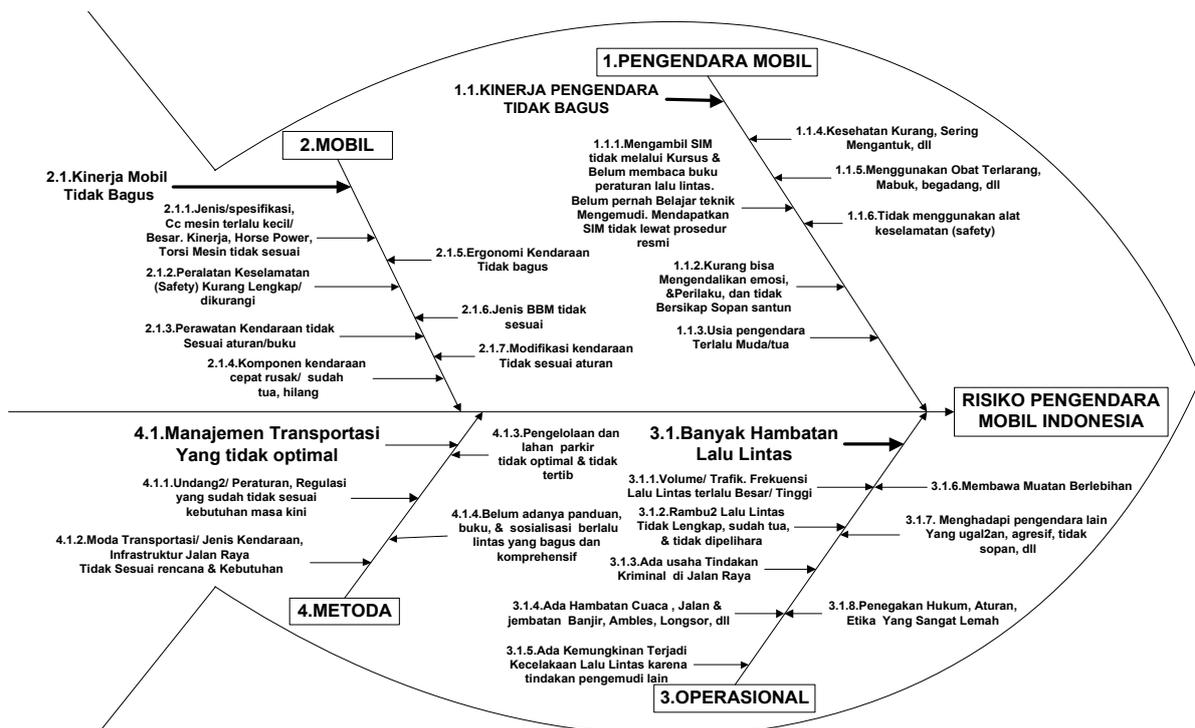


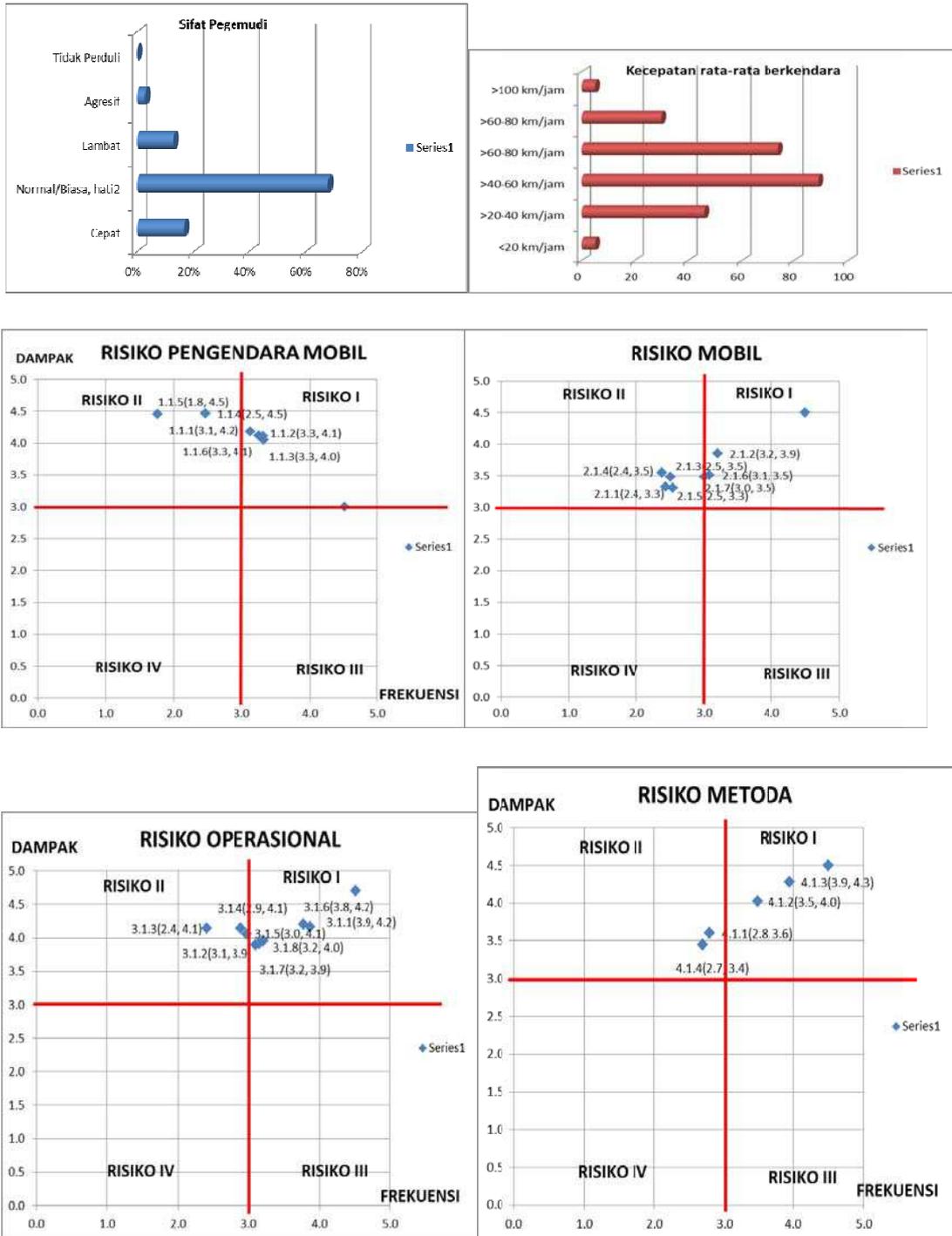
Figure 1. Risk Identification using Fishbone Diagram that Illustrates the Problems and the Causes of Risk faced by Car Drivers



Figure 2. Driving Manner of Car Drivers and Operational Condition of Traffic

Table 1 Problems and Causes of Risks Faced by Car Drivers

Category	Problem/Effect	Causes
1.The Driver	1.1.The performance of car drivers is not good	1.1.1. Obtaining driving license not through a driving course & having not read the traffic regulations: Having never studied the driving techniques, obtaining the driving license not through formal procedures.
		1.1.2. Not able to control emotions & behavior and not polite
		1.1.3. Too old/young age of the drivers
		1.1.4. Poor health, often sleepy, etc.
		1.1.5. Use drugs, drunk, stay late night, etc.
2. The car	2.1. The performance of the car is not good	2.1.1. Type/specification, the machine capacity [cc] is too low/big. The size, performance, Horse Power, and torsion of machine are not suitable.
		2.1.2. Incomplete (reduced) Safety tools.
		2.1.3. The car maintenance is not according to the rule/book.
		2.1.4. The car components are broken quickly/ have been too old, lost.
		2.1.5. Poor ergonomoy of the vehicle.
		2.1.6. Unsuitable type of fuel.
		2.1.7. Vehicle modification breaches the rule.
3. Operation	3.1. Many traffic obstacles	3.1.1. Volume/Traffic. The traffic frequency is too high.
		3.1.2. Traffic signs are incomplete, old, and not maintained.
		3.1.3. There are criminal actions on the street.
		3.1.4. There are obstacles of weather, flooded and bogged down roads and bridges, landslide, etc.
		3.1.5. There are possibilities of accident because of other drivers' action.
		3.1.6. Carrying overweight/excessive cargo
		3.1.7. Facing other drivers who are frivol, agressive, impolite, etc.
		3.1.8. Poor law and rule, and ethic enforcement.
4. Method	4.1. Transport Management which is not optimal	4.1.1. Law and regulations which are not suitable with recent need.
		4.1.2. Transport mode/type of vehicle and road infrastructures are not suitable with plan & need.
		4.1.3. Parking management and area are not optimal and not well-regulated.
		4.1.4. There are still no guidance, books, and comprehensive socialization of good driving on the street.



Graphic 1. Risk Mapping of Car Drivers Based on the Category of Human Resources, Car, Operation, and Method

**Suggestions:**

1. Many parties should pay full attention to the car drivers:
  - a. The government who are the executive having duties of planning, developing, and supervising.
  - b. The regulators: the police and the Parliament (DPR).
  - c. The law enforcers (especially the police).
  - d. Public, educators, university, research institute, transportation community.
2. Shift the risks to the third party, for example car insurance, accident insurance, health insurance, natural disaster insurance, etc.
3. Establish an organization/working unit comprising the government and private who handle the risk management of traffic.

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